

THE MICHIGAN LIFELINE AND LINK-UP AMERICA PROGRAM
 (Managed by Lifeline Administration Service)
 1-866-321-2323
 Universal Service Discounts for Low Income Consumers

WHAT IS LIFELINE?

- The Lifeline Telephone Assistance Program attempts to make telephone service more affordable for low-income households throughout Michigan.
- Lifeline Service is a residential basic local exchange service offering available only to qualifying low-income consumers for which the consumers pay reduced charges.

BENEFITS

- There are three primary benefits available to qualifying consumers:
 - Reduced Charges-There is a monthly discount in local telephone service charges. In most cases, the discount is \$11.25 per month.
 - Option to Elect Toll Blocking in Lieu of a Service Deposit- This is an option to block out-going long distance service, free of charge. If the qualifying low-income consumer voluntarily elects toll blocking, the telephone company will not collect a service deposit in order to initiate Lifeline Service.
 - Reduction in Local Telephone Line Installation Service Charges-Pursuant to the Link-Up America Program, a qualifying customer receives a 50% reduction up to \$30 on local telephone line installation service charges. There is also an interest free deferred payment schedule for up to one year for connection charges up to \$200.

ELIGIBILITY

- Lifeline Service is available to certain low-income consumers whose household income does not exceed 150% of federal poverty standards.
- The maximum income amount varies depending on the number of people in the household.

2005 INCOME GUIDELINES

# of Household Members	Gross Monthly Income	Gross Annual Income*
1	\$1,196	\$14,355
2	\$1,604	\$19,245
3	\$2,011	\$24,135
4	\$2,419	\$29,025
5	\$2,826	\$33,915
6	\$3,234	\$38,805
7	\$3,641	\$43,695
8	\$4,049	\$48,585

*Add \$4,890 for each additional household member. Family Independence Agency clients may qualify.

For more information, please call 1-866-321-2323.

Lifeline Administration Service processes applications on behalf of the following telephone companies.

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| Ace Telephone Company of Michigan
Allendale Telephone Company
Baraga Telephone Company
Barry County Telephone Company
Blanchard Telephone Association, Inc.
Bloomingdale Telephone Company
Carr Telephone Company
CenturyTel of Michigan
CenturyTel of Midwest Michigan, Inc.
CenturyTel of Northern Michigan, Inc.
CenturyTel of Upper Michigan, Inc.
Chapin Telephone Company | Chatham Telephone Company
Chippewa County Telephone Company
Climax Telephone Company
Communications Corporation of Michigan
Deerfield Farmers Telephone Company
Drenthe Telephone Company
Frontier Communciations of Michigan
Hiawatha Telephone Company
Island Telephone Company
Kaleva Telephone Company
Lennon Telephone Company
Midway Telephone Company | Ogden Telephone Company
Ontonagon County Telephone Company
Peninsula Telephone Company
Pigeon Telephone Company
Sand Creek Telephone Company
Shiawassee Telephone Company
Springport Telephone Company
Upper Peninsula Telephone Company
Waldron Telephone Company
Westphalia Telephone Company
Winn Telephone Company
Wolverine Telephone Company |
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- We do not process applications for Ameritech or Verizon.
- To contact Ameritech, please call 1-800-621-8650
- To contact Verizon, please call 1-800-483-4000.